

PERSONAL DATA PROTECTION NOTICE

Last Updated: 12th May 2026

This notice serves to inform you of the manner in which **FusionAP Sdn Bhd (Company No: Co. No: 202501000107 / 1601522-X) and its subsidiaries** (collectively “the Company,” “we”, “us” or “our”) collect, process, store, disclose and protect your personal data in accordance with the **Personal Data Protection Act 2010 (“the Act”)**

1. TYPES OF PERSONAL DATA COLLECTED

We collect various types of personal data from you, which may include but is not limited to:

- a) personal identification information such as full name, date of birth, identification card/ passport number, gender, marital status and nationality;
- b) contact information such as residential address, delivery address, email address, and phone numbers;
- c) financial or payment related information for products or services you purchase from us;
- d) employment or business-related information such as company registration number and business sector; or
- e) technical information such as IP address, login data, browser type and version, and tracking information from cookies.

2. PURPOSES OF PERSONAL DATA COLLECTION AND PROCESSING

Your Personal Data is collected and processed for the following purposes:

- a) to communicate with you and provide requested services or products;
- b) to process your transactions and manage your account;
- c) to comply with legal, regulatory, and taxation obligations;
- d) to improve our website, products, customer experience and internal administrative management;
- e) to send promotional materials or newsletters (subject to your consent); or
- f) to conduct research and statistical analysis.

3. SOURCES OF DATA COLLECTION

We collect personal data directly from you when you:

- a) fill out forms on our website or register an account;

- b) communicate with us via email, phone, or social media;
- c) participate in surveys or promotions; or
- d) use our website (via cookies and similar technologies).

4. DISCLOSURE OF PERSONAL DATA

Personal data processed by the Company will not be shared with any other party unless such disclosure is permitted under the Act. We do not sell your personal data. Your personal data will only be processed for the purposes stated above and may be disclosed to:

- a) external service providers appointed by the Company for the provision of information technology services, support, online payment systems or delivery services;
- b) professional advisers such as lawyers, auditors, or financial consultants;
- c) public authorities or regulatory bodies as permitted or required by law; or
- d) our subsidiaries or holding companies for internal administrative purposes.

5. SECURITY AND RETENTION

We are committed to ensuring the secure storage of your personal data. We implement appropriate technical and organizational measures to protect your personal data from loss, misuse, alteration, unauthorized access or disclosure. Only authorised individuals are allowed access to the data and regular security audits are conducted. We will only retain your personal data for as long as necessary to fulfil the purposes for which it was collected, or to comply with legal and accounting requirements.

6. YOUR RIGHTS AS A DATA SUBJECT

Under the Act, you have the following rights:

- a) **Right of Access:** You may request a copy of your personal data held by the Company.
- b) **Right to Correction:** You may request that we correct any inaccurate or incomplete, or outdated personal data.
- c) **Right to Withdraw Consent:** You may withdraw your consent for us to process your data subject to applicable laws. However, this may affect our ability to provide services to you.

7. COOKIES

Our website and digital platforms may use cookies to enhance your browsing experience. Cookies are small files stored on your device that help websites function

more efficiently and retain user browsing information. Cookie management is subject to your browser settings. You may choose to block or delete cookies, but this may affect the functionality of our website. By using this site, you consent to the use of cookies as described.

8. AMENDMENTS TO THIS NOTICE

The Company reserves the right to amend or update this Personal Data Protection Notice at any time. Any changes will be published on our official website along with the updated date. You are encouraged to review this notice periodically.

9. CONTACT INFORMATION

If you have any questions or wish to make a request regarding the processing of your personal data, please contact:

Email: info@FusionAP.com

Address:

02-05, NCER Technology Innovation Centre (NTIC),
Plot 36, Hilir Sungai Keluang 2,
Bayan Lepas Industrial Park,
Phase 4 11900 Bayan Lepas, Penang, Malaysia